

# Solatube® Products Ownership and Care

**Congratulations on your Solatube® product purchase.**

## Product Registration

Please register your Solatube product online at <http://www.solatube.com/warranty>

### Limited Warranty

#### What Does This Warranty Cover?

For all products purchased or delivered hereunder, Solatube® International, Inc. warrants they are free from defects of workmanship and/or material for a period of time from the date of purchase.

#### How Long Does The Coverage Last?

| Item  | Warranty Period (Years) |
|---|-------------------------|
| <b>Solatube® Daylighting System</b>   |                         |
| Domes, roof flashing bases, diffusers, diffuser ceiling mountings, reflective tubing, plastic, rubber or metal seals and gaskets, tapes and fasteners | 10                      |
| Light Add-On Kit, Ventilation Add-On Kit, Daylight Dimmer*  | 5                       |
| 0-10 V Daylight Dimmer  | 1                       |
| <b>Solar Star®</b>  |                         |
| Solar panel and motor   | 5                       |
| Metal housing, roof flashing bases, fan blade, plastic, rubber or metal seals, gaskets and fasteners  | 10                      |

#### What Will Solatube International Do?

Should any products be determined by Solatube International to be defective, at the option of Solatube International, such products will be repaired or replaced and returned within a reasonable time to Buyer free from defect. If Solatube International provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period.

#### What Are the Limitations On a Buyer's Remedies?

**IN NO EVENT WILL SOLATUBE INTERNATIONAL BE LIABLE FOR LOSS OF PROFITS, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES. IF SOLATUBE INTERNATIONAL DID NOT INSTALL THE PRODUCT(S), IN NO EVENT WILL SOLATUBE INTERNATIONAL BE LIABLE FOR ANY BREACH OF WARRANTY FOR IMPROPER INSTALLATION. TO THE FULLEST EXTENT ALLOWED BY LAW, SOLATUBE INTERNATIONAL'S LIABILITY TO ALL BUYERS FOR ALL CLAIMS WITH RESPECT TO THE PRODUCTS WILL BE LIMITED TO THE LESSER OF (A) THE COST OF REPLACING THE PRODUCTS; (B) THE COST OF OBTAINING EQUIVALENT PRODUCTS; OR (C) THE COST OF HAVING PRODUCTS REPAIRED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

#### What is Not Covered By This Warranty?

Solatube International, Inc. is not responsible for, nor does this warranty apply to:

- Labor or installation of the products.
- Product or performance defects as a result of installation not in accordance with Solatube International's installation instructions.
- Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
- Defects or damages arising out of improper handling or cleaning, accidents, acts of God, intentional acts, misuse or abuse, or any other circumstances beyond the control of Solatube International.
- Condensation and any water damage resulting from condensation.
- Products subjected to stress resulting from (i) localized application of heat, (ii) movement of building and /or building components, or (iii) expansion or contraction of framing members.
- Accessories, flashing or other installation materials manufactured or sold by persons other than Solatube International.

#### How Does a Buyer Get Service?

Within thirty (30) days of discovery of a defect, Buyer should contact (i) Buyer's Solatube Distributor or (ii) Solatube International, Inc.- Customer Service at (888) SOLATUBE (888-765-2882), from overseas 001 760-597-4400.

#### How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

#### Additional Provision Applicable To Uses Of Products Other Than For Personal, Family or Household Purposes:

#### WHAT WARRANTIES IS SOLATUBE INTERNATIONAL DISCLAIMING?

**EXCEPT AS EXPRESSLY SET FORTH HEREIN, THE PRODUCTS ARE PROVIDED "AS IS," WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY SUCH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED.**



**SOLATUBE®**

Innovation in Daylighting.

## Product Cleaning and Care

### **SolaMaster® Series** (Solatube® 750 DS and 330 DS Daylighting Systems)

For closed ceiling units, remove the diffuser by releasing the tabs on the diffuser frame from the transition box. To clean, wipe the diffuser with a tissue or soft cloth. To reattach the diffuser, position the diffuser panel into the transition box and secure the tabs into the notches.

For open ceiling units, please contact your Solatube distributor or dealer for proper care instructions.

To clean the tubing, simply wipe with a soft cloth. Do not use any cleaning solution.

### **Brighten Up® Series** (Solatube® 290 DS and 160 DS Daylighting Systems)

#### **Daylighting Systems**

Remove the diffuser by carefully pulling down on the white ring to separate it from the ceiling ring. To clean, wipe the diffuser with a tissue or soft cloth. To reattach the diffuser, simply snap it onto the perimeter edge of the ceiling ring.

To clean the tubing, simply wipe with a soft cloth. Do not use any cleaning solution.

#### **Ventilation Add-On Kit**

Clean the vent with a damp cloth.

#### **Light Add-On Kit**

To replace the lamp in a Solatube light fixture, follow the above instructions to remove the diffuser and replace the lamp.

### **Solar Star® Attic Fans**

The solar panel can be cleaned with a soft cloth and glass cleaning solution.

---

## Warnings

### **Reroofing**

Solatube products require special care if removed for reroofing. In order to ensure proper removal and reinstallation, please call your Solatube distributor or dealer.



**SOLATUBE®**

Innovation in Daylighting.